

Ines Alexandra Mõşi

Tech-support Engineer and IT Specialist

Electrical Engineer | IT Analyst | Safety Laser Officer | Trainer | Researcher
Life, Health & Annuities Specialist | Developer | Designer | Troubleshooter | Veteran's Spouse



✉ MosiAlexandra@gmail.com

☎ 310.753.2669

📍 PO Box 266137 - Weston, FL 33326

🌐 www.linkedin.com/in/AlexandraMosi

Work Experience

07/2008 – Present

Independent Engineering & IT Consultant

Mõşi Solutions

Tasks/Achievements

- Personalized engineering technical support, product and equipment inspection
- On-site training, vision solutions support, programming, vendor selection, ID tracking and machine automation
- Custom IT applications development
- Designing, analyzing and implementing efficient IT systems



08/2017 – 06/2018

Technical Support Engineer

Karlvile Development Group

Tasks/Achievements

- Manage critical customer issues and facilitate communication between customers, escalation, and engineering to ensure all resources are functioning properly
 - Develop partnerships, manage escalation cases and troubleshooting
 - Work independently and provide advanced support for the installation, configuration, maintenance, and support of hardware and software
 - Disseminate work orders and assign staff to each case
- Contact:** George Lopez (HR Manager) – 305.769.8773



07/2013 – 08/2017

ACA Regional Organizer

Epilepsy Foundation of Florida (EFOF)

Tasks/Achievements

- Develop and maintain work schedules and process payroll, in addition to conducting intricate data analysis to generate detailed reports
- Focused on building social organizations, developing new partnerships, expanding membership base, recruiting leadership, assisting with fundraising, running member meetings while securing new venues and providing navigation assistance

Contact: Islara Souto (Statewide Manager) – 305.670.4949



05/1998 – 12/2008

US West Coast & Latin America

Senior Tech Support Engineer/Trainer

Keyence Corporation of America

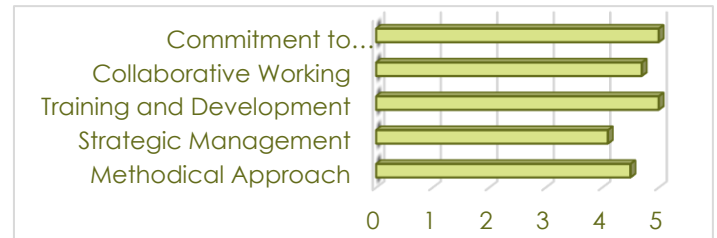
Tasks/Achievements

- Provide helpdesk support by answering customer and sales engineers' inquiries of all product lines (vision systems, laser markers, measurement equipment, ...)
- Held seminars, training courses, as well as on site customer training
- Inspection of fiber-photoelectric sensors and data coordination

Contact: Phil Malore (Regional Manager) – 201.930.0100



Skills & Competencies



Education

2023

AS in Computer Information Technology

Broward College (BC)



1996

BS Degree in Electrical Engineering

New Jersey Institute of Technology (NJIT)



2005

Laser Safety Officer Certification

Laser Institute of America (LIA)



2018

2-15 Resident Health & Life Agent License (Including Annuities & Variable Contracts)

Gold Coast Schools (GC)



Volunteer Experience

07/2013 – 09/2017

EFOF Volunteer

Epilepsy Foundation of Florida (EFOF)

Managed teams of volunteers involved in numerous community outreach and fundraising efforts

07/2011 – 02/2013 & 07/2013 – 02/2014

Logistics Officer (LO)

South Florida Young Marines

Youth education and service program for boys & girls, ages 8 through High School graduation, that promotes the mental, moral, and physical development of its members

Tasks/Achievements

- Coordinate and supervise unit logistics and activities

Languages

